Refund Policy
Effective date: January 1, 2014

After submission of application fees to the National Registry of Emergency Medical Technicians (NREMT), refunds less an administrative fee are offered within 90 days of payment for the following situations: Completion of incorrect application; Candidate no longer wishes to seek National EMS Certification; Certified EMS Provider decided not to recertify by examination; Certified EMS Provider elects not to transition to NRAEMT from Intermediate/85 or Paramedic from Intermediate/99. No refunds are provided for recertification or Mark King Initiative applications. No refunds will be issued after 90 days.

Please refer to Application Refund Policy flowchart (below). Refunds will be issued in the same form payment was made.

Announced: December 11, 2013
APPLICATION REFUND POLICY

Start Process

Select the applicable category from the list below:

1. Incorrect Application type submitted
   - If candidate fills out and purchases the wrong application, the fee can be transferred to the correct application OF THE SAME LEVEL.
   - This transfer MUST BE COMPLETED within 90 days of purchase.
   - End Process

2. Incorrect Application level submitted
   - If candidate fills out and purchases the wrong application, he/she will be entitled to a partial refund.
   - This transfer MUST BE COMPLETED within 90 days of purchase.
   - End Process

3. Candidate failed to appear for testing
   - If candidate is listed by PearsonVUE as a “No Show,” he/she will NOT receive a refund.
   - If there are extenuating circumstances, please see Examination No Show Policy.
   - End Process

4. Recertification by Examination application is submitted
   - EMR
     - Candidate can request a partial refund ($50) by Sept. 30th of the expiring year.
     - End Process
   - EMT/AEMT/Paramedic
     - A candidate can request a partial refund by March 31st of the expiring year.
     - End Process

5. Transition application is submitted
   - 3/31/2017 NR I85 to NRAEMT
     - Applicant will be issued a $65 refund
     - This transfer MUST BE COMPLETED within 90 days of purchase
     - End Process
   - 3/31/2019 NR I99 to NRP
     - Applicant will be issued a $75 refund
     - This transfer MUST BE COMPLETED within 90 days of purchase
     - End Process

6. Recertification application is submitted
   - There are no refunds for recertification or MKI (Mark King Initiative) applications and fees are non-transferrable.
   - End Process

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